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## Bab I: Kinerja dan Evaluasi

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## Sistem yang dianalisa dalam ilmu komputer



- ❖ Sistem komputer
- ❖ Sistem Jaringan
- ❖ Sistem Pengukuran
- ❖ Sistem Pengontrolan Alat dengan komputer
- ❖ Sistem pemodelan informasi dan Database

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## Bagaimana belajar Analisa Kinerja Sistem



- ❖ Pelajari dasar matematika statistik
- ❖ Baca artikel
- ❖ Peroleh pengalaman dengan bereksperimen

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## Kinerja



- ❖ Merupakan suatu pengelolaan variabel ukur (metric) untuk mencapai suatu fungsi tujuan yang dipersyaratkan. Fungsi tujuan bisa berupa fungsi biaya (cost function), fungsi kehandalan (reliabilitas function).
- ❖ Output hasil pencapaian dari usaha pengelolaan kinerja disebut kriteria sedangkan output ideal yang diinginkan dari usaha pengelolaan kinerja disebut spesifikasi (requirement)

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## Metriks

Merupakan variabel kinerja dari suatu sistem



- ❖ Metriks berdasarkan waktu:
  - lifetime, MTBF, MTTF, MTTR
  - Settling time, rise time, peak time, transmission time
- ❖ Metriks berdasarkan jumlah:
  - Availabilitas, Capacity channel , throughput, cost
- ❖ Metriks berdasarkan perbandingan
  - Signal to Noise Ratio, bit error ratio
  - CMMR
- ❖ Metriks berdasarkan konsistensi:
  - Fidelity, liniearitas, reliabilitas
- ❖ Berdasarkan beban:
  - Hysterisis, kapasitas channel, download speed, bitrate
- ❖ Berdasarkan acuan:
  - Akurasi, presisi, bias, error

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Masalah dalam analisa kinerja sistem [Jain]



- ❖ Specifying Performance Requirement
- ❖ Evaluating design alternative
- ❖ Comparing two or more system
- ❖ Determining optimal value of parameter (tunning system)
- ❖ Bottleneck Identification
- ❖ Workload Characterization
- ❖ Capacity Planning
- ❖ Forecasting performance

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Contoh masalah dalam AKS Komputer



- ❖ Pilihlah teknik evaluasi yang sesuai, metriks kinerja, beban kerja untuk sistem untuk membandingkan kinerja sistem berikut:
  - Dua disk drive
  - Dua sistem pemrosesan transaksi (Transaction Processing System)
  - Dua Algoritma paket pengiriman ulang
- ❖ Melaksanakan pengukuran kinerja dengan tepat. Terdapat perangkat yang meload sistem (load generator) dan perangkat yang mengukur (monitor)
  - Gunakan remote terminal emulator untuk mengukur timesharing
  - Tentukan sistem monitor yang cocok untuk mengukur jumlah instruksi yang dieksekusi prosesor, derajat multiprograming, kestabilan sistem kontrol, respon time dari suatu paket data

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Contoh : (lanjutan)



- ❖ Gunakan teknik statistik yang tepat untuk membandingkan beberapa alternatif.

TABLE 1.1 Packets Lost on Two Links

File Size	Link A	Link B
1000	5	10
1200	7	3
1300	3	0
50	0	1

- ❖ Desain pengukuran dan simulasi untuk mencari nilai optimum

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## The Art of Performance Evaluation



- ❖ Analisa dan evaluasi kinerja sistem merupakan suatu seni pemilihan pengetahuan, metodologi, beban kerja dan perangkat ukur
- ❖ Kemampuan untuk mengartikan nilai, pola

TABLE 1.2 Throughput in Transactions per Second

System	Workload 1	Workload 2
A	20	10
B	10	20



TABLE 1.3 Comparing the Average Throughput

System	Workload 1	Workload 2	Average
A	20	10	15
B	10	20	15

TABLE 1.4 Throughput with Respect to System B

System	Workload 1	Workload 2	Average
A	2	0.5	1.25
B	1	1	1

TABLE 1.5 Throughput with Respect to System A

System	Workload 1	Workload 2	Average
A	1	1	1
B	0.5	2	1.25



## PROFESSIONAL ORGANIZATIONS, JOURNALS, AND CONFERENCES



- ❖ *ACM SIGMETRICS*: The Association for Computing Machinery's
- ❖ *IEEE Computer Society*: The Institute of Electrical and Electronic Engineers (IEEE) Computer Society
- ❖ *ACM SIGSIM*: The ACM's special interest group on simulation
- ❖ *CMG*: The Computer Measurement Group, Inc.
- ❖ *IFIP Working Group 7.3*: The International Federation for Information Processing
- ❖ *The Society for Computer Simulation*:
- ❖ *SIAM*: The Society for Industrial and Applied Mathematics
- ❖ *ORSA*: The Operations Research Society of America



## PERFORMANCE PROJECT

*I HEAR AND I FORGET. I SEE AND I REMEMBER. I DO AND I UNDERSTAND.*

—CHINESE PROVERB



## Performance Project



1. Measure and compare the performance of window systems of two AI systems.
2. Simulate and compare the performance of two processor interconnection networks.
3. Measure and analyze the performance of two microprocessors.
4. Characterize the workload of a campus timesharing system.
5. Compute the effects of various factors and their interactions on the performance of two text-formatting programs.
6. Measure and analyze the performance of a distributed information system.
7. Simulate the communications controllers for an intelligent terminal system.
8. Measure and analyze the performance of a computer-aided design tool.
9. Measure and identify the factors that affect the performance of an experimental garbage collection algorithm.
10. Measure and compare the performance of remote procedure calls and remote pipe calls.

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## Performance Project (2)



11. Analyze the effect of factors that impact the performance of two Reduced Instruction Set Computer (RISC) processor architectures.
12. Analyze the performance of a parallel compiler running on a multiprocessor system.
13. Develop a software monitor to observe the performance of a large multiprocessor system.
14. Analyze the performance of a distributed game program running on a network of AI systems.
15. Compare the performance of several robot control algorithms.

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## Exercise



❖ The measured performance of two database systems on two different work-loads is shown in Table 1.6. Compare the performance of the two

**s)** **b)**

System	Workload 1	Workload 2
A	30	10
B	10	30

 better

System	Workload 1	Workload 2
A	30	10
B	10	30

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## COMMON MISTAKES AND HOW TO AVOID THEM

*Wise men learn by other men's mistakes, fools by their own.*  
—H. G. Wells

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## How to avoid Common Mistake



### General

1. No goals
2. Biased goals
3. Unsystematic approach
4. Analysis without understanding the problem
5. Incorrect performance metrics
6. Unrepresentative workload
7. Wrong evaluation technique
  - Measurement
  - Simulation
  - Analytical modeling

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## How to avoid Common Mistake



### Engineering

8. Overlooking important parameters
9. Ignoring significant factors
10. Inappropriate Experimental Design
11. Inappropriate Level of Detail
12. No Analysis
13. Erroneous Analysis
14. No Sensitivity Analysis

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### Optional

15. Ignoring Errors in Input
16. Improper Treatment of Outliers
17. Assuming No Change in the Future
18. Ignoring Variability
19. Too Complex Analysis
20. Improper Presentation of Results
21. Ignoring Social Aspects
22. Omitting Assumptions and Limitations

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## Checklist for Avoiding Common Mistakes in Performance Evaluation



1. Is the system correctly defined and the goals clearly stated?
2. Are the goals stated in an unbiased manner?
3. Have all the steps of the analysis followed systematically?
4. Is the problem clearly understood before analyzing it?
5. Are the performance metrics relevant for this problem?
6. Is the workload correct for this problem?
7. Is the evaluation technique appropriate?
8. Is the list of parameters that affect performance complete?
9. Have all parameters that affect performance been chosen as factors to be varied?
10. Is the experimental design efficient in terms of time and results?
11. Is the level of detail proper?
12. Is the measured data presented with analysis and interpretation?
13. Is the analysis statistically correct?
14. Has the sensitivity analysis been done?
15. Would errors in the input cause an insignificant change in the results?
16. Have the outliers in the input or output been treated properly?
17. Have the future changes in the system and workload been modeled?
18. Has the variance of input been taken into account?
19. Has the variance of the results been analyzed?
20. Is the analysis easy to explain?
21. Is the presentation style suitable for its audience?
22. Have the results been presented graphically as much as possible?
23. Are the assumptions and limitations of the analysis clearly documented?

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# SYSTEMATIC APPROACH TO PERFORMANCE EVALUATION

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## SYSTEMATIC APPROACH TO PERFORMANCE EVALUATION

1. *State Goals and Define the System*
2. *List Services and Outcomes*
3. *Select Metrics*
4. *List Parameters*
5. *Select Factors to Study*
6. *Select Evaluation Technique*
7. *Select Workload*
8. *Design Experiments*
9. *Analyze and Interpret Data*
10. *Present Results.*

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## SYSTEMATIC APPROACH TO PERFORMANCE EVALUATION

### ❖ State goals and define the system

Given same hardware and software, definition varies depending upon the goals.

Example:

1. Given: two CPUs

Goal: impact on response time of interactive users

Wanted: better timesharing system

(external component)

2. Given: two CPUs with different ALUs

Goal: which ALU

Wanted: best implementation of an architecture (internal component)

What are the boundaries?

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### ❖ List services and outcomes

#### Services:

- Network transports user packets
- Database system responds to queries

#### Outcomes:

- Packets are lost or delayed.
- Database queries are answered wrongly or hung due to a deadlock.

Define what is acceptable - what not?

The list of services and outcomes helps later in selecting the metrics and workloads.

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#### ❖ Select Metrics:

Criteria to compare performance

- Speed
- Accuracy
- Availability of services

#### List parameters

##### System parameters:

Software and hardware characteristics which generally do not vary among various installations of the system.

##### Workload parameters:

Characteristics of the user's requests, that typically vary from one installation to another.

Keep the list as comprehensive as possible!

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#### ❖ Select factors

**Factors are the parameters that vary** during evaluation, their values are called **levels**.

Parameters with high impact on systems performance should be factors.

#### ❖ Select evaluation technique

- analytic modeling
- Simulation
- measuring a real system

#### ❖ Select workload

- Analytic model: Probability/Distribution of requests.
- Simulation: Traces of requests.
- Measurement:
- User scripts, sample problem.

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#### ❖ Design an experiment

Sequence of steps (simulations, measurements) that offer maximal information, maximal coverage with minimal effort.

Fractional factorial experimental design.

Two phases:

1. many factors, few levels
2. reduced factors, increased levels

#### ❖ Analyze and interpret data

- Deal with randomness and variability.
- Interpret the results of the analysis.
- Prepare to draw conclusions.

#### ❖ Present data properly

- Spreadsheets, charts and graphics
- no statistical jargon

The complete project consists of several cycles through these steps

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## Case study :

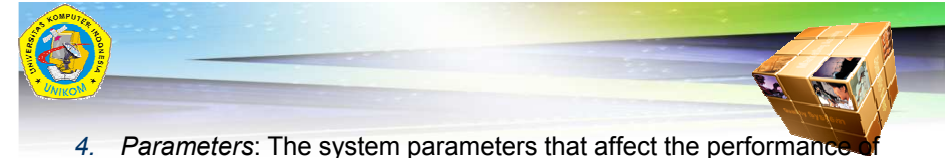
- ❖ Consider the problem of comparing remote pipes with remote procedure calls. In a procedure call, the calling program is blocked, control is passed to the called procedure along with a few parameters, and when the procedure is complete, the results as well as the control return to the calling program. **A remote procedure call** is an extension of this concept to a distributed computer system. A program on one computer system calls a procedure object on another system. The calling program waits until the procedure is complete and the result is returned. Remote pipes are also procedure like objects, but when called, the caller is not blocked. The execution of the pipe occurs concurrently with the continued execution of the caller. The results, if any, are later returned asynchronously.

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1. **System Definition:** The goal of the case study is to compare the performance of applications using remote pipes to those of similar applications using remote procedure calls. T
2. **Services:** The services offered by the system are the two types of channel calls—remote procedure call and remote pipe.
3. **Metrics:** Due to resource limitations, the errors and failures will not be studied. Thus, the study will be limited to correct operation only. For each service, the rate at which the service can be performed, the time taken for the service, and the resources consumed will be compared. The resources are the local computer (client), the remote computer (server), and the network link. This leads to the following performance metrics:
  - (a) Elapsed time per call
  - (b) Maximum call rate per unit of time, or equivalently, the time required to complete a block of  $n$  successive calls
  - (c) Local CPU time per call
  - (d) Remote CPU time per call
  - (e) Number of bytes sent on the link per call

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4. **Parameters:** The system parameters that affect the performance of a given application and data size are the following:
  - (a) Speed of the local CPU
  - (b) Speed of the remote CPU
  - (c) Speed of the network
  - (d) Operating system overhead for interfacing with the channels
  - (e) Operating system overhead for interfacing with the networks
  - (f) Reliability of the network affecting the number of retransmissions required
 The workload parameters that affect the performance are the following:
  - (a) Time between successive calls
  - (b) Number and sizes of the call parameters
  - (c) Number and sizes of the results
  - (d) Type of channel
  - (e) Other loads on the local and remote CPUs
  - (f) Other loads on the network

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5. **Factors:** The key factors chosen for this study are the following:
  - (a) Type of channel. Two types—remote pipes and remote procedure calls—will be compared.
  - (b) Speed of the network. Two locations of the remote hosts will be used—short distance (in the campus) and long distance (across the country).
  - (c) Sizes of the call parameters to be transferred. Two levels will be used—small and large.
  - (d) Number  $n$  of consecutive calls. Eleven different values of  $n$ —1, 2, 4, 8, 16, 32, ..., 512, 1024—will be used.
 The factors have been selected based on resource availability and the interest of the sponsors. All other parameters will be fixed. Thus, the results will be valid only for the type of CPUs and operating systems used. The retransmissions due to network errors will be ignored (not included in the measurements). Experiments will be conducted when there is very little other load on the hosts and the network.
6. **Evaluation Technique:** Since prototypes of both types of channels have already been implemented, measurements will be used for evaluation. Analytical modeling will be used to justify the consistency of measured values for different parameters.

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7. **Workload:** The workload will consist of a synthetic program generating the specified types of channel requests.
8. **Experimental Design:** A full factorial experimental design with  $2^3 \times 11 = 88$  experiments will be used for the initial study.
9. **Data Analysis:** Analysis of Variance (explained in Section 20.5) will be used to quantify the effects of the first three factors and regression will be used to quantify the effects of the number  $n$  of successive calls.
10. **Data Presentation:** The final results will be plotted as a function of the block size  $n$ .

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## EXERCISES



Choose a system for performance study. Briefly describe the system and list

- a. Services
- b. Performance metrics
- c. System parameters
- d. Workload parameters
- e. Factors and their ranges
- f. Evaluation technique
- g. Workload