

Interpersonal Skills



Tine Wulandari, S.I.Kom.

Why we have
to
communicate?

```
graph TD; A[Why we have to communicate?] --> B[What is Communication?]; B --> C[Defining Communication]; C --> D[Communication's Principles];
```

What is
Communication?

Defining
Communication

Communication's
Principles

*Communication:
An Introduction*

Components

Contexts

Characteristics

Methods

Techniques

Purposes

Models

Fields

*Communication's
Scope*



Definitions



Characteristics



Purposes



Guidelines

*Interpersonal
Communication*

Verbal Communication

Non-Verbal Communication

Listening Skills

Negotiation

Problem Solving

Decision Making

Assertiveness

*Interpersonal
Skills*